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WASHINGTON, D.C. 2023I
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Bib Data Sheet

CONFIRMATION NO. 3946

SERIAL NUME 09/768,458	01/23/2001		(CLASS 70.5		GROUP ART UNIT		ATTORNEY DOCKET NO. ARC920000101US1	
APPLICANTS Reiner Kraft, Gilroy, CA; Joann Ruvolo, San Jose, CA; ÖK ** CONTINUING DATA **********************************									
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 03/05/2001									
Foreign Priority claimed yes no no 35 USC 119 (a-d) conditions yes no Met after Met Allowance Verified and Acknowledged Examiner's 9 gnature Initials				STATE OR COUNTRY CA			TOT/ CLAII 38		INDEPENDENT CLAIMS 4
ADDRESS Lacasse & Associates Randy W. Lacasse, Esq. Suite 806 2001 Jefferson David Highway Arlington ,VA 22202									
TITLE Enhancing sales for service providers utilizing an opportunistic approach based on an unexpected change in schedule of services (time, location)									
RECEIVED	- 1 J					All Fees 1.16 Fees (Filing) 1.17 Fees (Processing Ext. of time) 1.18 Fees (Issue) Other Credit			